



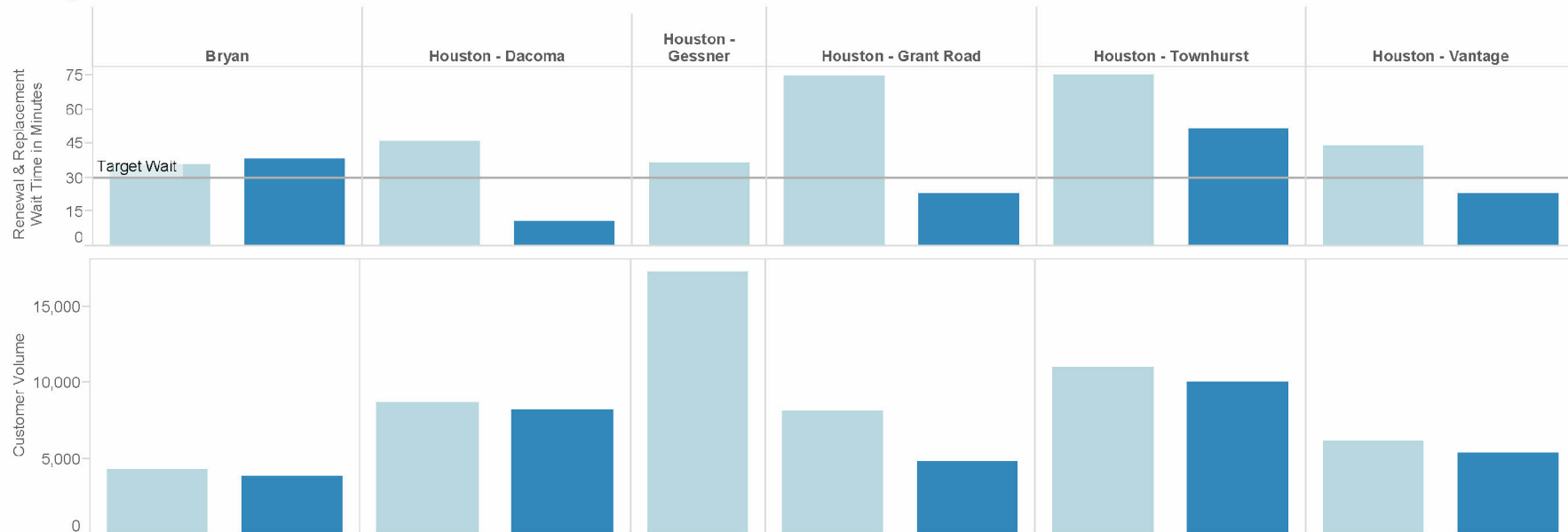
Driver License Regional Monthly Review

Region 2A: West Houston

November 2013

 Year
 2012 2013

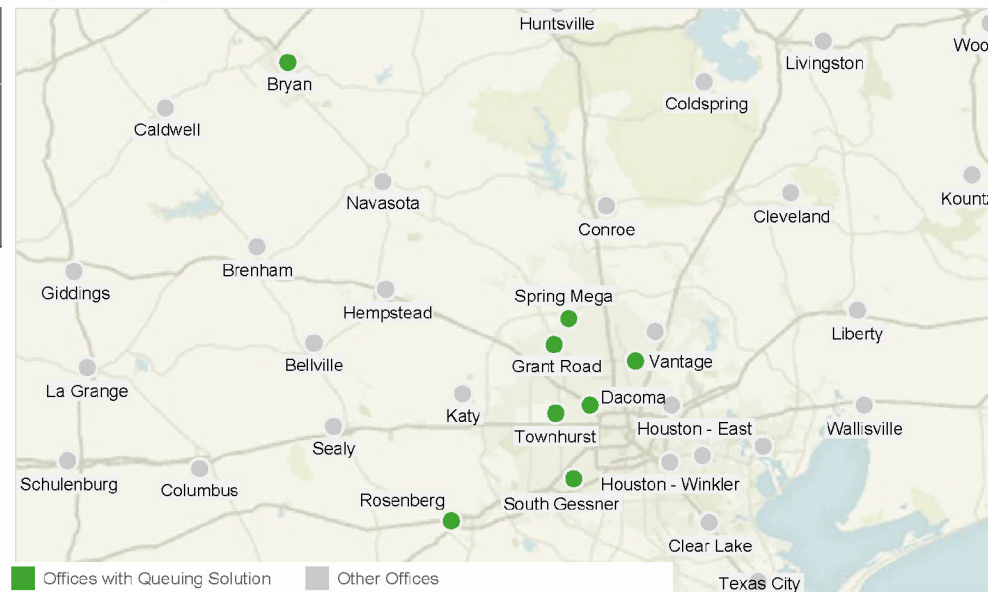
Average Waits and Customer Volume



Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Bryan	2,001	602	1,258	38	39	32
Houston - Dacoma	5,023	1,286	1,907	11	11	8
Houston - Grant ..	2,493	1,038	1,295	23	30	8
Houston - Townh..	4,064	1,943	3,992	51	67	45
Houston - Vantage	2,406	1,108	1,816	23	24	17

Regional Map


 2:13-cv-193
 09/02/2014

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